

As a business owner and resident living on St. John for over 12 years we continually suffer from Innovatives' lack of service. We have been waiting for over 15 months for phone service to our home. The Public Services Comm. has not made any effort to require Innovative to provide service. Innovative has other business interests with financial problems ... the VI is a "cash cow" that is being "milked" for all it's worth with any investment in infrastructure or service. Without competition for Innovative and governments lack of oversight the public is helpless. As a consumer, I would like to see a larger phone company join the mix, however, any competition would at least give people an alternative to Innovative and the poor/lack of basic phone services.